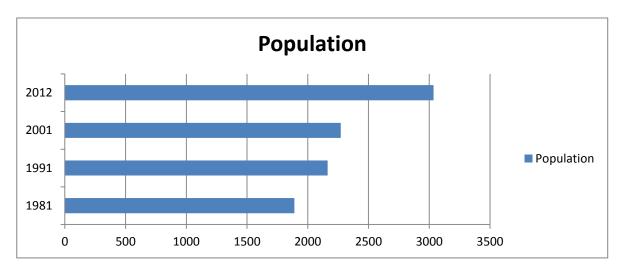
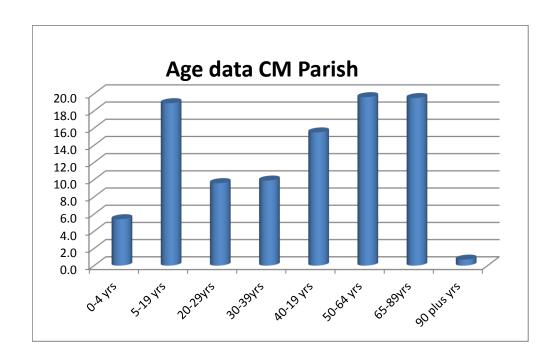
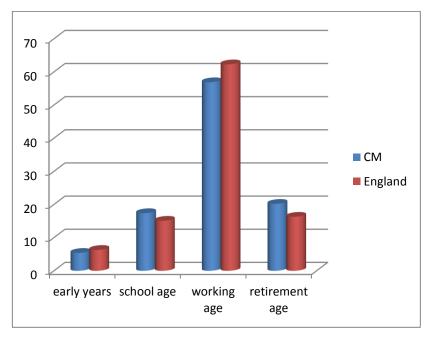
Friday 28th February 2014

Welcome to everyone



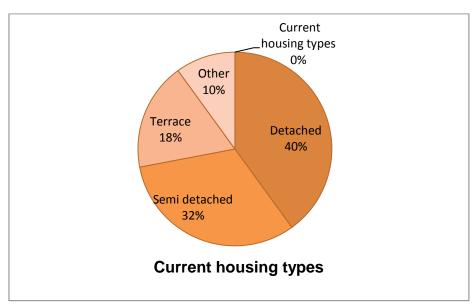


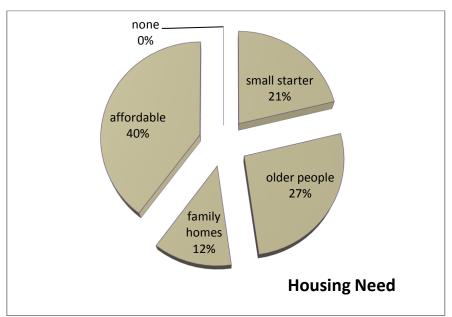


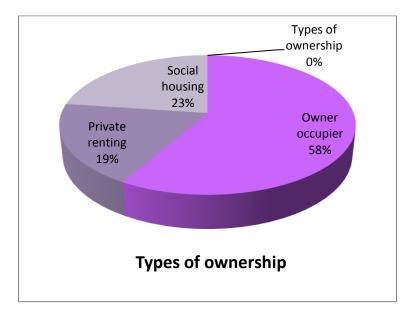
HOUSING DEVELOPMENT AND ENVIRONMENT

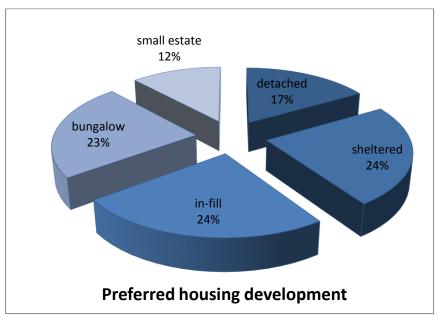
Your recommendation: Get the balance of housing development right with infrastructure to match it

What you said in 2011	What has happened since	What the plan will say
HOUSING	No new affordable homes/sheltered housing or bungalows built. Housing balance depends on there being	Future developments should include such additions – one development site has planning permission for two bungalows.
Current housing profile does not meet local needs or aspirations.	available opportunities to downsize – this is also impacting on social housing tenants who wish to downsize to avoid loss of housing benefit – affects carers. One recent eco- friendly development with air source heat pumps	Planning permission for developments must see the wider picture of community needs. Essential that such considerations are part of planning consent.
ENVIRONMENT	Work has begun to increase electric supply capacity by 50%	Await completion 2014-15
Current infrastructure capacity inadequate for the growing population	Enhancements carried out to existing sewage facilities. Investigations into re-location of site to significantly increase capacity.	Work with Severn Trent to move this project forward as soon as possible.
ENVIRONMENTAL CONCERNS Dog fouling/litter	These are now prosecutable offences – extra bins with advisory signs around the town.	Encourage residents to report offenders to assist prosecutions via Parish Council website or Clerk. Complete change to auto sensing, replacing with
Street lighting	Majority of street lighting is now auto sensing which reduces call out charges.	LED lights to reduce running costs/light pollution. Work with Shropshire Council to develop
Recycling	Range of recycling bins at school expanded.	Tenbury Road larger recycling facility.
Current infrastructure capacity inadequate	Hopton Wafers closed July 2012. Cleobury	Encourage schools to publish available places
for the growing population: Schools	Mortimer Primary unpopular. Parents transfer to Stottesdon, Kinlet, Farlow and Bayton where spare places exist. Head leaves February 2014. New Head since September 2013 at Lacon Childe – application for academy status proceeding.	information to community. Work with schools & Council to ensure capacity can meet demand for places, using newly allocated additional funding. Find ways of using school facilities out of hours for the benefit of the community.









EXHIBITION COMMENTS ABOUT HOUSING AND THE ENVIRONMENT

HOUSING

Need for bungalows/smaller houses

Do not expand housing stock - this will change the nature of the town
Housing needs should be considered alongside job opportunities

What exactly is local need for housing? There are many empty properties. .

YP: we need affordable housing

ENVIRONMENT

Keep on top of dog fouling/litter/emptying recycling & all rubbish bins regularly Maintain appearance of town critical for residents and visitors Tenbury Road recycling facility proposal welcomed but when?

YP: Make community cleaner. Make dog poo bags available at bins.

HEALTH, WELL BEING AND SOCIAL CARE

Your recommendation: Get the new Medical Centre built with the right facilities

What you said in 2011	What has happened since	What the plan will say
Need a new Medical Centre	Funding and Planning permission obtained. Building work started in 2013.	Continue to support development of this Centre
Long waits for GP appointments	Some extended GP hours	Community through Patients Voice assist in the organisation of the new facilities to include chronic condition clinics such as diabetes, minor operations, blood tests, physiotherapy, chiropody
Slow Ambulance response times	West Midland Ambulance Service reorganisation planned closure of ambulance stations	Need to seek reasons why improvement in response times is inconsistent and stress this causes anxiety for patients.
Confusion which Hospital A&E to attend	Border issues not resolved	Seek clarity with Medical Centre and Clinical Commissioning Group
Out of Hours Service difficulty with need for a home visit	Shropdoc is expanding a wider range of services	Need more clarity on services available. Need to retain current providers (i.e. Shropdoc) Work with Healthwatch Shropshire to improve health and social care facilities for residents.
Manor House loss of beds and staff	No progress except for some response from Owner	Continue to press Owner to resolve future of building.
Community Carers/voluntary groups	Compassionate Communities (CoCo) Scheme and Carers Group started. Number of drivers for voluntary car scheme fallen.	Continue to find ways of supporting CoCo, Carers Group, voluntary car scheme etc.

COMMENTS BY THE PUBLIC WHO VISITED THE EXHIBITION

ABOUT HEALTH AND WELL BEING

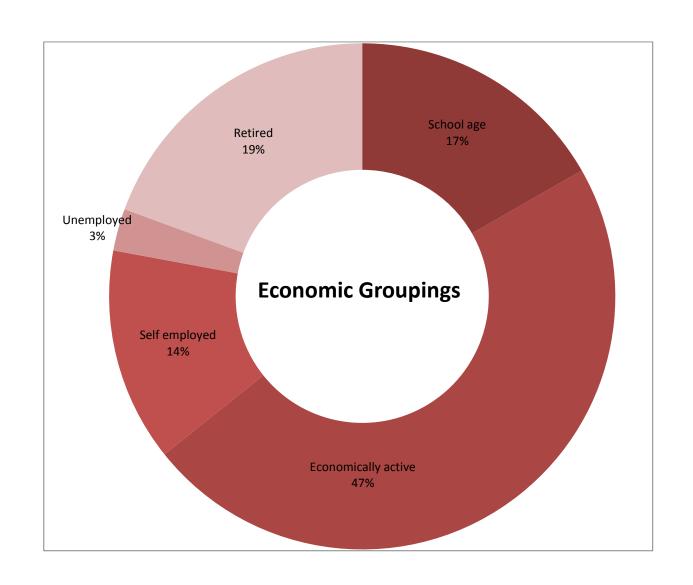
Concerns about the state of the Manor House and suggestions about what to do, including enforcement notice Anxiety about ambulance times/post code care/difficulty of establishing care packages Need the community resource to pay for volunteer coordinator to harness/match volunteer support to vulnerable people

YP: increase care in community – could provide youth employment Use Manor House as community resource or new care home/focus on health and well- being of community

EMPLOYMENT AND TOURISM

Your recommendation: Support business development and training especially for young people

What you said in 2011	What has happened since	What the plan will say
EMPLOYMENT	Small scale local expansion of apprenticeships	Essential to work with Lacon Childe as leaving
More local jobs are needed, especially for young	but evidence that those further afield fail due	age rises this year – decisions about 16-17 year
people.	to transport reasons, mainly cost. Expansion of	olds not yet clear. Opportunities for increased
Growth of retail, personal services, and hospitality	training courses and advertising job openings	links between local businesses and school need
offer the best prospects for employment.	at Cleobury Country Centre and in the Clarion.	support.
	Ongoing shop closures and new businesses on	
	High St. and Talbot Square. Some expansion of	Cooperation between Councils and social
	care employment with ageing population, not	enterprises to advertise and create opportunities
	locally managed. Pubs holding their own but	for business expansion is essential.
	no new overnight accommodation.	
	New small business industrial site opened at	
	Newhouse Farm. Monthly Cleobury Country	
	Farmers Market opened.	
CONNECTIVITY	Connecting Shropshire rolling out fibre optic	Cleobury due for work to start in connecting
Broadband speeds are critical to business	cable connections to homes and businesses.	homes and businesses to fibre optic links in
development	Business networking at Cleobury Country	Autumn 2014.
	Centre now has contact with 600 businesses,	Many home based small businesses in town.
	largely small family businesses.	
	Sept. 2013 saw the Food and Ale Trail start	Update the town historic trail leaflet.
TOURISM	from the town with 160 people walking.	Continue to be represented on tourism
	Cleobury Mortimer leaflet updated. Town	partnerships to help promote the town, locally
95% said tourism is important for the local	treasure trail developed.	working with Hobson's Visitor Centre.
economy with walking playing a major role but	Cleobury Footpaths Association has 24 self-	Design and create walking routes map boards for
infrastructure such as available accommodation &	guided walks leaflets and a new website.	display around the town for locals/visitors.
cafes, parking & public transport can affect visitor	Cleobury is a Walkers are Welcome Town &	Extend town involvement in the Tourism Group
footfall.	leads the Shropshire Hills WAW group.	to improve WAW/CMFA promotions and
	Hobson's Visitor Centre opening in March.	activities.
		Participate in Wyre Forest Landscape
		Partnership.



COMMENTS BY THE PUBLIC WHO VISITED THE EXHIBITION

ABOUT EMPLOYMENT & TOURISM

EMPLOYMENT

BOTH Councils should actively support ALL businesses and Need some entrepreneurship to promote town to bring income/jobs Focus on young people (who have no transport so need local employment) AND apprenticeships Is there real demand for locally based work?

YP: need real local jobs, do not want to move away.

Could links with local businesses whilst at school and more work experience help to provide local jobs?

TOURISM

Encourage tourism and have more facilities for it which would also support locals. Suggestions about increasing promotion of the town through better marketing and website are endorsed by YP.

Is the town serious about any expanded tourism offer?

COMMUNITY SAFETY AND POLICING

Your recommendation: Retain a local Police presence to take action on speeding, drug and alcohol use

What you said in 2011	What has happened since	What the plan will say
CRIME	Police and Crime Commissioner elected.	Monitor future crime levels. Put pressure on
Anxiety about levels of crime &	No significant change in levels of crime.	Police Commissioner to provide appropriate
Anti-social behaviour particularly:		Police presence.
burglary, vandalism, drug & alcohol abuse	Reduced Police presence operating out of Leominster and loss of local Police Station.	Have local access to CCTV footage following any reported incident.
	CCTV in intermittent operation.	Consider the use of Council precept money to enhance crime prevention.
	Neighbourhood Watch via Facebook had worked	Encourage & support further development of
	well and covered most areas but recently had to close the site due to abuse.	Neighbourhood. Watch Group.
SPEEDING		
High concern regarding speeding within the town and safety on the pedestrian crossing.	Police are aware of the concerns but recent cost savings in this area are not helpful. Parish have put up speed activated warnings at Ludlow Road.	Investigate the training of community speed watch volunteers.
		There should be a second speed activated sign
A majority wished to see a second crossing at the Tuffins site.	A second crossing may be dependent on planning permission- current road usage being monitored.	near New Bridge.

COMMENTS BY THE PUBLIC WHO VISITED THE EXHIBITION ABOUT COMMUNITY SAFETY

Much concern about lack of endorsement of 20 mph speed limit – support for community role.

Lack of Police presence emphasised and regretted – will this increase crime?

Need Police who can enforce the law instead of CSO who cannot do anything

YP were most vocal on both above issues wanting police involvement with schools, stronger enforcement of underage drinking/drugs and getting the community more involved in crime watch

ROADS AND PUBLIC TRANSPORT

Your recommendation: Accurately review parking for the safety of all road users

What you said in 2011	What has happened since	What the plan will say
PARKING A majority wanted a parking review along High Street/Church Street and building of new car park. Concern was high about emergency vehicles having access and irresponsible parking	Parish receives support from Shropshire Council in reviewing parking options for the town which is ongoing to resolve conflicting needs.	Further consultation will be required on a range of practical options taking into account the conflicting needs of householders, residents, traders and visitors.
in general. Increase parking in the town.	New car park with toilets opened in Childe Road.	
PUBLIC TRANSPORT 75% of public transport users said the service was expensive, not frequent enough and does not run on Sundays or late enough.	The situation appears now to be worse as it seems likely that the bus service is to be further reduced or even withdrawn. Worcestershire County Council deferred final decision to withdraw their subsidy for route 292 until June 2014.	The public should continue to be very vocal in its objection to proposed cuts and lobby Shropshire Council about the isolation of this market town should the service be completely withdrawn. Any withdrawal will have major impact on young and elderly and overstretch demand for community car scheme.
Taxis and mini buses are used for early/late transport arranged by residents.		Consider the possibility of community run taxis. Work with any group to expand the provision of community transport.

CLEOBURY MORTIMER COMMUNITY LED PLAN COMMENTS BY THE PUBLIC WHO VISITED THE EXHIBITION ABOUT ROADS & PARKING

Most vocal response with many suggestions how to mitigate: principally yellow line enforcement, controlled parking with short time limits, get traders and residents to park elsewhere during trading hours, introduce commercial company to manage parking and create revenue for town.

Support for increased crossings – new Medical Centre and Tuffins – or even additional traffic lights.

YP: Need to expand available car parks for future, reduce pavement obstruction, be bold about High St. problems

COMMENTS BY THE PUBLIC WHO VISITED THE EXHIBITION

ABOUT PUBLIC TRANSPORT

Very vocal – 292 essential for College, work and elderly – otherwise town cut off and isolated.

Should those with bus passes pay something for the service?

YP: Public transport crucial for College and work– give all protest strong support, apply pressure to Councils.

COMMUNITY FACILITIES, ACTIVITIES and VOLUNTEER CAPACITY

Your recommendation: Provide better access to facilities and activities for young people and families with children

What you said in 2011	What has happened since	What the plan will say
The town has a good range of facilities for its size which 60% use regularly.	Support for an expanded Tuffins site. Simply Fresh expands and takes on newspaper deliveries when news agent shuts.	It is accepted that working families often shop etc. en route to and from work.
	Demand for local banking, post office and petrol	No plans to reduce this provision.
	station remains strong.	Families would like access to school sites to use facilities out of hours at reasonable, transparent
20% use sports, leisure and social facilities regularly.	Recession has meant less take up due to cost. Strong volunteer led children & youth activities.	cost. Contract between Teme Leisure/Lacon Childe School up for renewal and renegotiation. Improvement of Sports and Social Club facilities at planning stage.
"We need better communications to find out what is going on"	Parish Council has started quarterly newsletter about its work.	Explore the provision of a digital noticeboard in the Market Hall & encourage use of social media
Volunteer led community fund raising very impressive for size of community.	Continues to be very generous.	Demand for volunteer led support will inevitably rise as Council funding is strapped. Volunteer pot is finite and expectation that this need will automatically be met. Creating a town led Volunteer Bureau could be a solution.
Families need more support for personal finances	Planning group meets to discuss potential partnerships with established groups in locality.	Continue to explore appropriate support for personal finances.

COMMUNITY FACILITIES, ACTIVITIES AND VOLUNTEERS SUPPORT

More access to school premises out of normal hours supported but costs must be transparent. Need to plan for more not less as town expands –

Push for facilities like other market towns such as swimming pool, theatre – based at Lacon? Harness volunteer effort by organising it through volunteer co-ordinator, add in advertising of events to that role.

Credit Union would help a lot of people on low income.

Tuffins is an asset and should be encouraged to expand: draws people into town

YP: Target events advertising and use different media to promote it.

Make schools more connected to their communities and use their facilities to greater effect. Suggestions for what there needs to be more of: varied restaurants, supermarkets, food stores for growing numbers of elderly

YOUNG PEOPLE – THE FUTURE

Your recommendation: Make youth facilities a priority

What you said in 2011	What has happened since	What the plan will say
50% felt there were few activities for young	Youth focus groups express frustration at the bad	Targets to support young people must be
people and what exists should be better	name and negative publicity that young people	realistic and achievable and closely involve them
publicised. Realistically expansion of provision	get for drinking and speeding. They themselves	in the planning.
may not be sufficiently taken up.	feel strongly that young people committing crime	
	should be dealt with by the Police.	Explore with young people and schools
		the potential for local apprenticeships with
	Young people want their skate park for	local employers such as Mullers.
	themselves and not abused by older youth.	
	They have participated in awareness-raising with	Support must be given by adults for
	the MP receiving positive publicity.	opportunities for young people to study, train,
		work and live in the town.
	Youth Partnership meets regularly with input	
	from young people, the Youth Forum, Councillors	
	and schools.	Commitment to supporting the Youth
		Partnership is a priority. All partners must work
	St. Marys Youth Project opens the Hub at the	together to make the best use of limited budgets
	Methodist Church Hall for youth activities 3 days	
	a week after school and for two evening clubs	
	and weekend trips.	
		Continued volunteer support for young people
	Scouting/Guiding groups based at the Pump	is a priority
	house show strong membership & waiting lists	

COMMENTS BY THE PUBLIC WHO VISITED THE EXHIBITION

ABOUT YOUNG PEOPLE

Listen to young people and be concerned about them – do they want to stay or move away for work? Involve police more in alcohol/drug prevention. Support management of skate park.

YP: Increase youth club opportunities so people can come together and make friends to reduce opportunity for crime

Create more opportunities by broadening the youth base: improving skate park, using schools more both during term and holiday time,

Young people need an indoor social space to hang out. This would prevent damage to other areas of the town

Scouting and guiding groups teach practical skills

Find ways of not stereotyping us