

Anti-Social Behaviour

Tell us about it!



Anti-social behaviour can take many forms, including playing loud music, graffiti and vandalism, offensive and threatening behaviour, harassment and intimidation, fly-tipping and flyposting.

If you are experiencing or witnessing anti-social behaviour in your neighbourhood or while out in the county that you can call The Anti-Social Behaviour Single Reporting Line:

0345 678 9020

You can make your complaint anonymously. All calls are treated with utmost confidentiality and you don't have to give your name unless you want to. However if the information we get is limited this can limit our ability to deal with the problem reported.

When dealing with complaints of anti-social behaviour, **we will do our best to protect your identity at all times.**

When reporting an incident of antisocial behaviour, our staff will ask you to provide where possible, specific details of the incident, and this will include;

- details of the date and time
- what actually happened
- who was involved
- whether there were any other people affected by it

It may be necessary for the report to be shared with other agencies. The aim of single reporting line is to give residents a single point of contact in order to report incidents of ASB and ensure that data and information is gathered at the initial point of contact so that vulnerable, or repeat victims, can be identified and the appropriate responses put in place by the appropriate agency.

In an emergency always call **999**

The Safer Stronger Communities Partnership is the community safety partnership for Shropshire, made up of representatives from West Mercia Police, Shropshire Council, Shropshire Fire and Rescue Service, Clinical Commissioning Group and West Mercia Probation Trust.

We and are committed to working with communities like yours to tackle antisocial behaviour so Shropshire is a safe place for people to live, work and visit. To help us do this we need you to tell us when you see anti-social behaviour, so that we can take action against it together.

When you call us with a complaint, you are doing much more than dealing with nuisance behaviour. You are helping to make Shropshire a better and safer place to live.

Your safety is our priority and we will endeavour to ensure that we take the appropriate action against those involved in anti-social behaviour.

