

Respondents were then asked to offer any general comments. Of the 92 comments offered on route coverage 66 stated they used the 292 service to Ludlow and Kidderminster. The majority of these comments did not offer any additional information on what they thought about the general route.

Other comments received included:

- Services are needed to Bridgnorth (5) Worcester (2) and Tenbury (3)
- There are no services on Sunday, or early or late during weekdays (4)
- The service to Ludlow is too infrequent (4)

72 people responded with comments about the frequency of the service. Only a few people rated the frequency of services as 'OK'. The main issues highlighted were:

- Services are not frequent enough
- Services do not run early enough or late enough during the day
- There are no Sunday services

In terms of the cost of services, 65 people commented. Of these 46% stated that costs were too high. 18 respondents did not pay as they used the free bus passes, though there were complaints that these could not be used before 9.30am.

Only 45 people left general comments which mainly echoed the comments left in the earlier sections i.e. no Sunday service, services are not suitable for people who work. In addition comments were also made about buses being unreliable, breaking down and being in general poor condition. There were very few positive comments about the services, which only stated that the service was 'OK'.

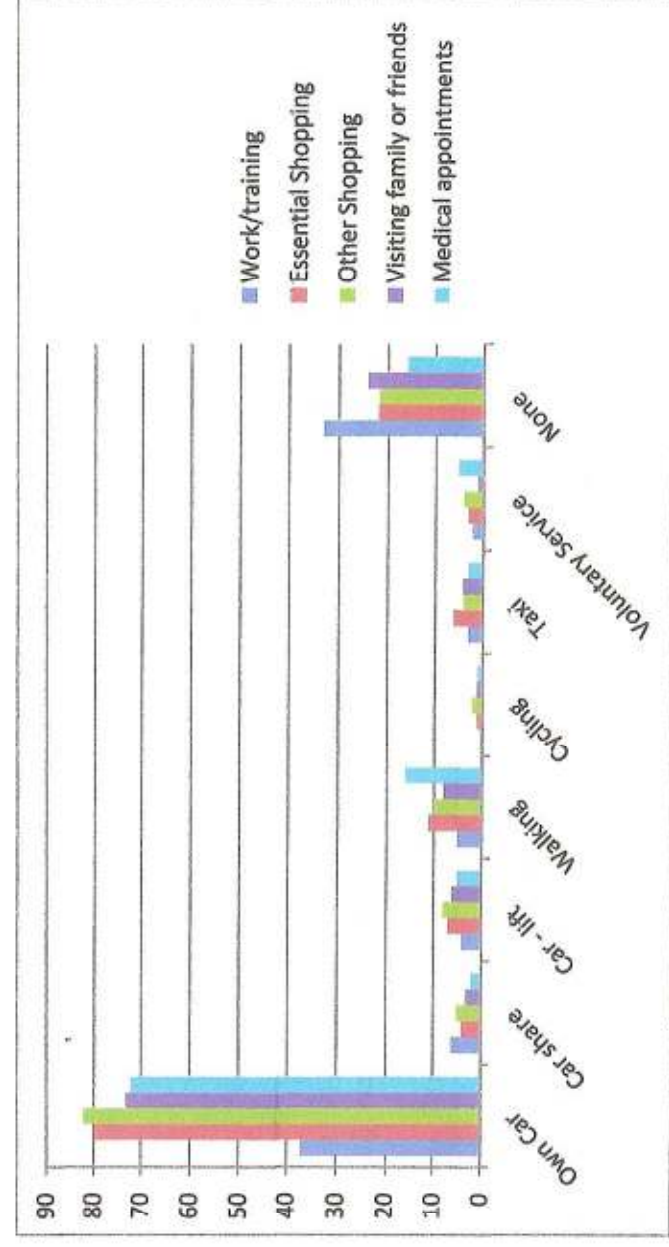


Figure 25: Affordable alternatives available to respondents if the bus service was removed.

Figure 25 shows the options available should the bus service be removed. 11 additional comments were also made which highlighted how essential the service is for those without their own transport, particularly the elderly, or students attending college. One comment highlighted that loss of the bus service is not only damaging to Cleobury Mortimer residents but also to those visiting the area.

85.1% of respondents to the final question in this section felt that it was essential or very important to maintain the bus service. Only 1.9% felt it was not important.