

## Health and Community Care

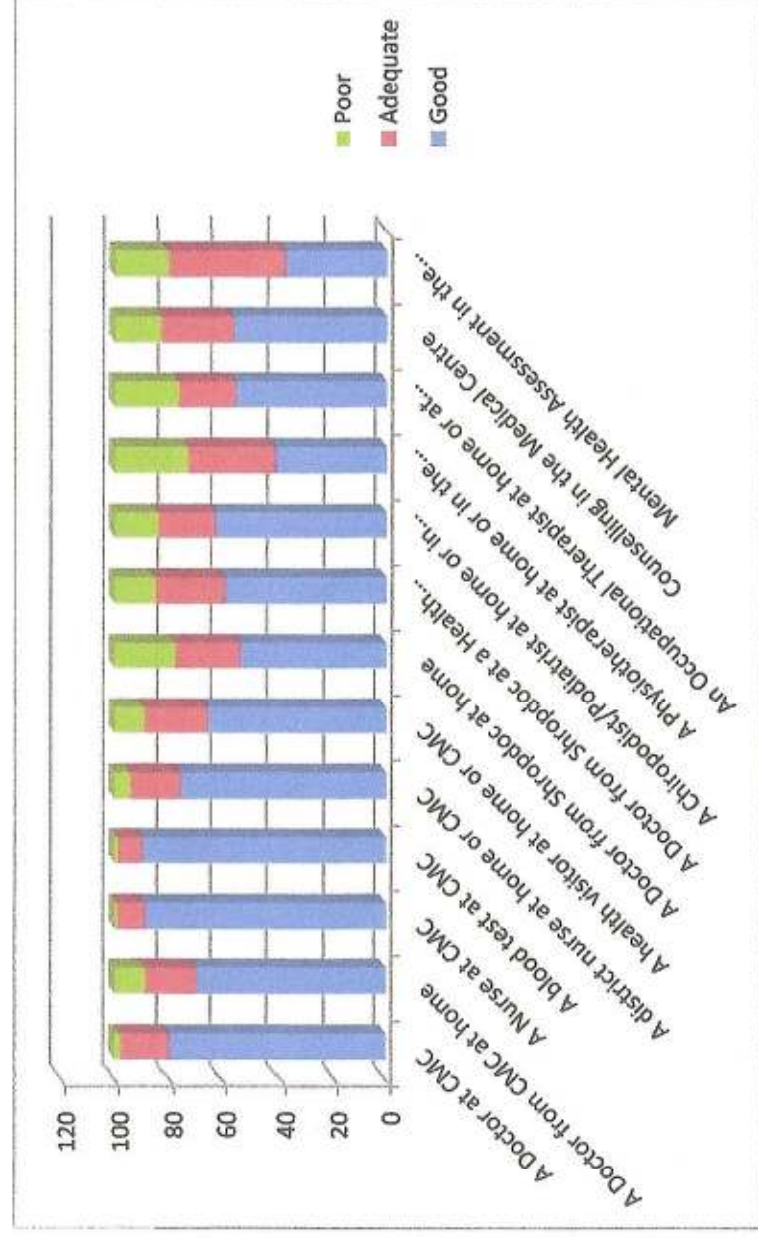


Figure 9: Rating of services used in the last 2 years.

Respondents were generally positive about the services they received from the Doctor and Nurse at Cleobury Medical Centre, with 3 of the first four criteria receiving the highest number of responses (over 300 responses to each).

The remaining criteria received responses from less than 100 people.

22 additional comments were received on these medical services. These included a couple of comments about each of the following:

- The quality of midwifery, dentistry and the need for an optician.
- Quality of the onward referrals e.g. to the gym.
- Praise for the staff at the medical centre.
- Complaints about how long it took to get an appointment.
- Concern over the capacity of the services with new developments.

Respondents were also asked to rate the service received at Accident and Emergency or Minor Injuries Units at a range of hospitals. The numbers of respondents were relatively low to this question, and are shown in the table below (figure 10).

Praise was provided in the literal comments for QE Birmingham, Oswestry, City Hospital, Dental Hospital and Dudley RHH. One respondent did raise the question as to how this was relevant to the parish plan.